

330 West Wiiliam Street Corning, NY 14830 Phone: (800) 834-2134 Website: www.corninggas.com

Corning Natural Gas Corporation is a local gas distribution company that provides natural gas, transportation, storage and other unbundled energy services. Our service territory, encompassing an area of about 700 square miles, is located in the Finger Lakes area of the Southern Tier of New York State, serving 21 municipalities with 432 miles of pipeline through 15,000 meters. The company provides gas delivery services to NYSEG in Elmira N.Y., the town of Virgil N.Y. and to the village of Bath N.Y.

The mission of Corning Natural Gas Corporation is to maximize customer satisfaction by providing competitively priced energy services safely, reliably and efficiently.

Our actions are guided by the following principles:

- · That each customer is a valued and respected individual
- That the safety of our customers, employees and the general public must always come first
- That we provide improving value to our customers and shareholders through innovation and creativity in our jobs, our products and the services we provide
- · That we take responsibility and ownership in the performance of our duties
- That we create a culture to stimulate excellence by all employees
- · That we continue to be active in our community's growth and changes

See the map below for Corning Natural Gas Corporation service territory.

EMERGENCY CONTACT: 1-800-834-2134

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas

1971

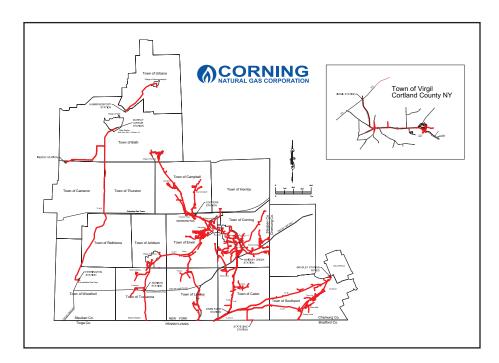
115

NEW YORK COUNTIES OF OPERATION:

Chemung Cortland

Steuben

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.





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